

# EMORY RadReport

It's what's on the inside that counts!

June, 2010

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## Quality Radiology

We are in the midst of an evolution of the culture of healthcare, as focus shifts to Patient & Family Centered Care (PFCC). In the past, quality in radiology may have referred solely to the mechanics of getting the clearest image or the report turn-around time from a sub-specialized radiologist. Now, as the healthcare culture shifts to PFCC, the challenge

is to find ways to relate to our patients more directly than ever before.

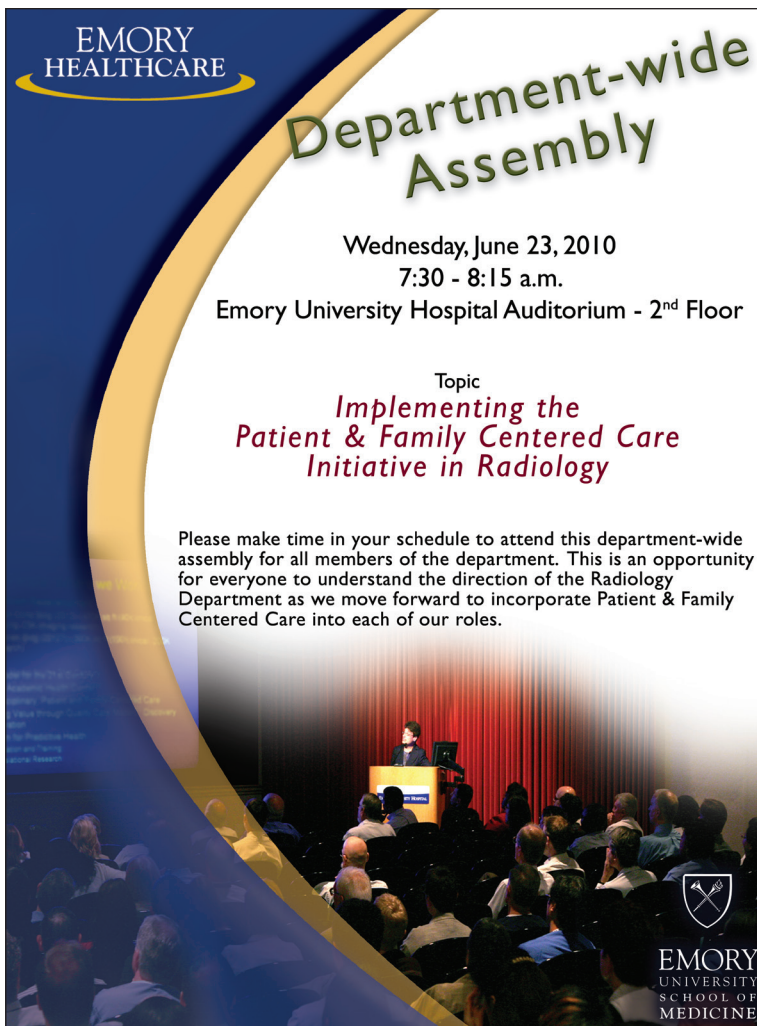
Our Radiology Department has been at the forefront of this movement, as documented in our strategic plan, which was developed in 2007 and put in place in 2008. We found ourselves aligned with Emory Healthcare's number one strategic focus area of quality, as outlined in the organizational strategic agenda of 2008-2012. Since the implementation of our strategic plan, we have introduced key players to streamline quality into the workflow of routine clinical activities. We are the first department in the School of Medicine (SOM) to incorporate the position of Vice Chair for Safety & Quality into our Executive Committee. In this position, Dr. Kimberly Applegate has organized a Quality & Safety Council, appointing a leader

for the various aspects of radiology safety that include quality compliance, environmental and employee safety, service excellence, radiation safety and MR safety.

When addressing ways to identify with patients and their families, the approach within the various divisions of radiology may be different. The Practice Quality Improvement (PQI) Committee, is working with Radiology Department leaders on initiatives developed at a recent Radiology Leadership Retreat.

In this new healthcare culture, quality radiology increasingly focuses on the experience of the patient. Become familiar with the direction of the quality initiatives at the upcoming Department-wide Assembly on Wednesday, June 23. Your input and ideas are welcome as we integrate the PFCC into our culture. The success of PFCC within our department is dependent upon the participation of each member, no matter how far removed from the patient.

- Monica Salama, Communications Manager



**EMORY HEALTHCARE**

## Department-wide Assembly

Wednesday, June 23, 2010  
7:30 - 8:15 a.m.  
Emory University Hospital Auditorium - 2<sup>nd</sup> Floor

Topic  
**Implementing the Patient & Family Centered Care Initiative in Radiology**

Please make time in your schedule to attend this department-wide assembly for all members of the department. This is an opportunity for everyone to understand the direction of the Radiology Department as we move forward to incorporate Patient & Family Centered Care into each of our roles.

**EMORY UNIVERSITY SCHOOL OF MEDICINE**

## Quality Goals for Radiology

1. Foster a culture of quality
2. Enhance patient satisfaction
3. Improve standardization of work processes
4. Improve clinical quality and safety outcomes

# LETTER FROM THE CHAIR

Dear Colleagues,

This is a time that challenges us.

With the persistence of a global recession, reimbursement continuing to fall (new 21% Medicare cuts approved), and the uncertainty of health care reform looming, our department's and institution's many successes must be balanced with the responsibility of sober introspection and bold vision. If we don't lead, who will?

We can float in the waves, seeing where the tide takes us or we can advocate for the value of radiology, and make ourselves better for the challenges we have and will continue to

overcome. Health care in the US will continue to evolve and academic health centers will respond; the best will lead. Dr. Darrell Kirch, President of the American Association of Medical Colleges (AAMC), in his keynote address on "The Politics and Ethics of Healthcare Reform" at the American Society of Neuroradiology (ASNR) in Boston last month, challenged us to remember why we went into medicine and to overcome

our traditional academic culture. Features of the traditional culture of academic medicine are listed in the figure below. Our collective journey to the characteristics listed on the right is one we are deeply engaged in here at Emory.

Certainly Patient and Family-Centered Care (PFCC) is a central goal of our quality initiative, and as we know from our discussions of the Emory Healthcare Transformation Model,

also known as the "egg", a unit that embraces PFCC also functions best in a team setting and with the (fair and just) trust of mutual accountability. On June 23, we will hold a Department-wide assembly

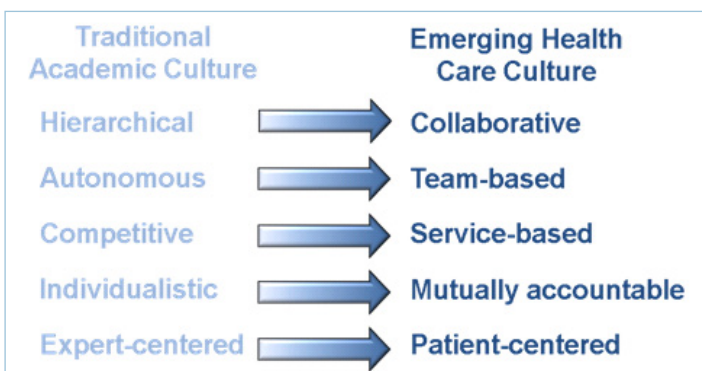
to further discuss the implementation of PFCC in Radiology.

Congratulations to Drs. Deb Baumgarten and Pat Hudgins for their achievement of the designation of Fellow of The American College of Radiology, celebrated at the recent annual American College of Radiology (ACR) meeting in Washington, D.C. This honor is bestowed to fewer than 10% of radiologists in the course of their careers.

Also congratulations to our newly "adopted" residents: Drs. Nnenna Aguoca and Bryan Yi. More to come on their projects.

Best to all,

Carolyn C. Meltzer, MD, FACR  
Chair of Radiology



# MESSAGE FROM THE VICE CHAIR FOR RESEARCH

## Memorial Day

The history of Memorial Day begins during the Civil War. In April 1863, a year after the bloody battle at Shiloh, a small group of Southern women scattered spring flowers on the graves of the Southern soldiers, as well as on the graves of Union Soldiers. On May 1, 1865, the *Charleston Newspaper* reported that a crowd of up to 10,000, including 2,800 children, proceeded to the Washington Race Course for a celebration which included sermons, singing, a picnic on the grounds, and decorating the graves of Civil War soldiers, thereby creating what was called "Decoration Day". The title Memorial Day was first used in 1882 but did not become common until after World War II. It was declared the official name by Federal law in 1967. The tradition continues to include parades, picnics, barbecues, family gatherings and sporting events built around honoring those who died in service of our country.

Memorial Day has more recently evolved to also become a time when many families remember those who are no longer with them. I am remembering four members of

our research family no longer with us: Jack Peterson, JB Cantrell, Yanni Constantinidis and Patricia Williams. Jack was with Emory for 25 years as an educator and scientist. He worked to incorporate computers into medical imaging and helped many people understand how they could be used. JB was one of the first registered Nuclear Medicine Technologists in the state of GA. He literally saw Nuclear Medicine grow from its beginning with single detectors to tomographic scanners in working more than 40 years at Emory. Yanni worked at Emory for 13 years and was Director of Radiological Sciences in 2001, a precursor to my current position. He worked with MR imaging to monitor the development of the bioartificial pancreas. Patricia Williams was a ray of sunshine who passed away suddenly earlier this year. She served as a project coordinator and administrative assistant at CSI.

I would like to thank every soldier who gave their life to provide me with the country and life I now enjoy. Thank you to every family who's lost a member due to their service to

our country. They died so that we might be safer. Thank you to every soldier who was or is willing to make the ultimate sacrifice for their country. I also want to thank those who came before me and more directly affected me. Jack, JB, Yanni, and Patricia all taught me, or paved the way for me, or made the environment in which I work better. I am truly grateful for these soldiers and people. I look to honor them by making the most out of the opportunities they have provided me.

How can we make the most out of our opportunities? Concentrate on what is important. Treat others with respect. Remember life is short and happiness is contagious. Smile at the colleague you pass in the hall. Recognize the good that other people do. As we gently push a group of students out of the nest and welcome new

ones, take a moment to reflect on how good our lives are and remember those who helped make it so.

- John Votaw, PhD  
Vice Chair for Research





# AWARDS & RECOGNITION



## Mary Newell, MD

Assistant Professor of Radiology  
Assistant Director, Breast Imaging Center

### Councilor for the American College of Radiology (ACR)

Dr. Newell has recently been appointed as a Councilor for the American College of Radiology (ACR). The Council is the legislative (policy-making) body of the College. The Council acts upon recommendations, submitted as resolutions and reports are presented during the annual meeting. The Council consists of a minimum of one councilor from each chapter and other organizations determined by the Council. Dr. Newell's term of office will be for the next three years.



## Carolyn Cidis Meltzer, MD, FACR

William P. Timmie Professor and Chair of Radiology  
Associate Dean for Research

### President of The American Society of Neuroradiology (ASNR)

The ASNR is a professional membership society comprised of nearly 4,500 physicians specializing in the field of neuroradiology. Last year, Dr. Meltzer held the position of President-elect and Program Chair for the ASNR. She was recently inaugurated as President during the ASNR's annual meeting in May.

## Kevin Kim, MD

Associate Professor of Radiology & Surgery  
Director for Interventional Radiology

### Present-Elect Association of Program Directors in Interventional Radiology

The mission of the Association of Program Directors in Interventional Radiology (APDIR) is to work to stimulate interest in and to provide guidelines for teaching in cardiovascular and interventional radiology, and to also address the educational, regulatory and financial issues that affect the future of IR. ([www.sirweb.org](http://www.sirweb.org)) Dr. Kim will be leading the other directors passionate about advancing the field of interventional radiology and educating the future generation of physicians.



### Fellow of The American College of Radiology



## Deborah Baumgarten, MD, MPH, FACR

Associate Professor of Radiology  
Associate Program Director,  
Diagnostic Radiology Residency

## Patricia Hudgins, MD, FACR

Professor of Radiology & Otolaryngology  
Director of Neuroradiology Fellowship  
Director of Head and Neck Radiology



Drs. Baumgarten and Hudgins have been selected as Fellows of the American College of Radiology (ACR). Approximately 10% of all ACR members achieve this distinction. We congratulate them for receiving this honor at the ACR's annual meeting in Washington D.C. in May.



## Arthur Stillman, MD, PhD

Professor of Radiology & Medicine  
Director for Cardiothoracic Imaging

### Outstanding Postdoc Mentors of 2010

Dr. Stillman was selected as one of the Emory Outstanding Postdoc Mentors of 2010, by nomination of Postdocs in his research group and selection by the Postdoc Research Symposium Committee. The Outstanding Postdoc Mentor Award, also known as the "One in a Hundred" Award, is based on criteria of faculty that mentor Postdocs in quality research, support of their career advancement, being available for advice both scientific and professional, and going beyond the call of duty for their trainees.

## James Costello, MD, PhD

Radiology Resident - 4th Year

### RSNA Research Fellow Grant Award



The RSNA Research & Education Foundation Board of Trustees awarded Dr. Costello a Research Fellow Grant to study MRI of chronic obstructive pulmonary disease: Biomechanical evaluation of the pre/post-transplant lung.

RSNA describes that the Fellow Grants are awarded "to provide young investigators an opportunity to gain further insight into scientific investigation and to gain competence in research techniques and methods in anticipation of establishing a career in academic radiologic science." Dr. Costello will finish his Radiology Residency at Emory before continuing his education at Emory with a Body MR Fellowship.



## Keith Tomich, MD

Radiology Resident - 3rd Year

### ACR Annual Meeting and Chapter Leadership Conference Poster Award

Dr. Tomich's poster entitled *Evidence Based Radiology: A model for small group teaching of the ACR Appropriateness Criteria to medical students* won first place in the Poster Competition at the ACR-AMCLC national meeting in Washington (May 15-19). The poster detailed the teaching of appropriate imaging utilization as a hot button topic for both economic and political reasons.

## Sheila Reynolds, RT

Radiologic Technologist - WCI

### JRCERT Certificate of Excellence

Sheila received the JRCERT Certificate of Excellence for Outstanding Performance as a Clinical Educator in the Radiology Sciences. She has been working at Emory as a staff technologist for the last 36 years.



## SENIOR RADIOLOGY RESIDENTS

The following residents will be completing their residency program in June and either continuing their training in a fellowship program or beginning practice. This has been an excellent group of residents and we wish them well in their new endeavors. We are fortunate that many of them will remain in the department for at least another year.

**James Costello, MD, PhD**  
Continuing at Emory  
in MR Body Imaging

**Gregory Frey, MD, MPH**  
Continuing at the University  
of VA School of Medicine  
in Interventional Radiology

**Zahir Momin, MD**  
Continuing at Emory  
in Musculoskeletal

**William Slater, MD**  
Continuing at Emory  
in Interventional Radiology

**Andrew Del Gaizo, MD**  
Continuing at the Mayo Clinic  
- Phoenix/Scottsdale, AZ  
in Body MRI Fellowship

**Richard Herring, MD**  
Continuing at Emory  
in Interventional Radiology

**Michael Naumann, MD**  
Continuing at Northwestern  
in Interventional Radiology

**David Wicker, MD**  
Continuing at a Private Practice  
in Athens, GA

**Erik Dowden, MD**  
Continuing at Emory  
in Abdominal Imaging

**Mia Jackson, MD**  
Continuing at Emory  
in Breast Imaging

**David Nizza, MD**  
Continuing at the University  
of Washington SOM  
in Musculoskeletal

### **Nuclear Medicine Residents**

**S. Ramisa Ehsan, MD**  
Completed her Residency  
and will continue her education  
with a Fellowship

**Stephanie Eschenbach, MD**  
Continuing at Emory  
in Breast Imaging

**Paolo Lim, MD**  
Continuing at Emory  
in Neuroradiology

**Trevor Rose, MD, MPH**  
Continuing at Emory  
in Abdominal Imaging

**Contessa Metcalfe, MD**  
Continuing at Morehouse  
School of Medicine with a  
Residency in Primary Care

## STRIVING FOR EXCELLENCE

### “That’s the Emory Way”

Right off I need to admit that I did not coin the expression, “That’s the Emory way,” but in many ways I hope that I can impact the meaning.

I have been an Emory Healthcare employee for almost 3½ years and have heard this phrase very often. When I was first exposed to this expression, I can remember thinking “that’s cool – they take great pride in their reputation.” However, after hearing “that’s the Emory way” a few more times, I realized that the phrase was seldom used as a positive.

That is a shame. It really is a catchy phrase and it should reflect everything that is right with Emory! It also has a certain ring that speaks of longevity – along with other phrases and words that have stood the test of time and still hold on to their core identities.

If someone handed me a sheet of paper and asked me to Xerox it for them, I would not walk up to the nearest copier and perform the two machine identifier (full name and date of manufacture) to make sure that it indeed was a Xerox – I would simply make a copy.

Likewise, the expression “wet read” has out lived its own literal meaning. Oh, let’s not forget the radiologists who still remember

the feeling of rinse water running down their forearms while holding a wet rack up to the ceiling light! The point is, this somewhat ancient identifier still has meaning today and still evokes the same response it did back in the day when it was coined.

Next, let’s look at the Ritz-Carlton Hotel Company whose unwavering commitment to the ultimate customer experience has produced expressions like “ritzzy” and “putting on the Ritz.” Wouldn’t Cesar Ritz be surprised to discover that his surname has become a lexicon attached to such elegance?

So, how cool would it be for “that’s the Emory way” to come to mean the culmination of many individual’s values and actions working together over time to provide the ultimate patient experience?

I would love to have the assurance that whenever I drop a pass or fumble the ball (and I will) in the patient care/ customer service arena, that a teammate will recover the ball and drive towards a positive outcome! Why? Because THAT’S the Emory way!

- Michael Armstrong,  
Assistant Director of Imaging Services  
Emory University Hospital Midtown



## CHECK IT OUT

**Pierre-Jerome C, Moncayo V, Terk MR.** MRI of the Achilles tendon: a comprehensive review of the anatomy, biomechanics, and imaging of overuse tendinopathies. *Acta Radiol.* 2010 May; 51(4):438-54.

# SENIOR RADIOLOGY FELLOWS

The following fellows will be completing their program in June. We have included their future plans and wish them great success in their Radiology careers.

## **D. Nelson Anderson, MD**

Practicing at Gwinnett Medical Center  
– Lawrenceville, GA  
in General Radiology

## **Macey Bray, MD**

Practicing at the University of  
New Mexico  
Subspecializing in Neuroradiology

## **Steven Bright, MD**

Joining Charleston Radiology  
– Mt. Pleasant, SC  
Specializing in Interventional Radiology

## **Craig Dick, MD**

Completed his Abdominal Imaging  
Fellowship and will continue his career  
in the field of radiology

## **Sarah Erickson, MD**

Practicing at the University of Virginia  
Specializing in Thoraco-Abdominal  
Radiology

## **Daniel Gober, MD**

Entering a Private Practice with the  
Rome Radiology Group

## **Jason Hoover, MD**

Joining Montgomery Radiology Associates  
– Auburn, Alabama

## **Manish Jani, MD**

Entering a Private Practice with Doctors  
Imaging Group in Gainesville, Florida

## **Daniel Karolyi, MD**

Practicing at Virginia Tech/Carilion  
School of Medicine - Roanoke, VA  
Specializing in Body Imaging

## **Kristopher Lewis, MD**

Practicing at the Medical College  
of Georgia  
Specializing in Pediatric Radiology

## **Pavan Narra, MD**

Practicing at South Texas Radiology  
Group - San Antonio, TX  
Specializing in Interventional Radiology

## **Todd Nichols, MD**

Practicing at the University of  
Mississippi Medical Center  
Specializing in Neuroradiology

## **W. Wyndham Owens, MD**

Relocating to Lexington, South Carolina  
to practice General Radiology

## **Aruna Polsani, MD**

Continuing Emory University  
– Atlanta, GA  
Pediatric Imaging Fellowship

## **Hasmukh Prajapati, MD**

Continuing Emory University  
– Atlanta, GA  
Body Imaging Fellowship

## **Scott Rahimi, MD**

Practicing at Augusta Medical College  
Specializing in Interventional  
Neuroradiology with a dual  
appointment in Neurosurgery

## **Bhumi Rawal, MD**

Practicing at Malcom Randall VA Medical  
Center - Gainesville, FL  
Specializing in Body Imaging

## **Stephen Sabourin, MD**

Joining Erlanger Hospital  
– Chattanooga, Tennessee  
Specializing in Musculoskeletal Imaging

## **Cesar Santana, MD**

Entering a Private Practice  
– Miami, FL  
Specializing in Nuclear Medicine

## **Samuel Scutchfield, MD**

Entering a Private Practice with RIA  
– Denver, CO  
Subspecializing in Neuroradiology

## **Rebecca Seidel, MD**

Joining Emory University Hospital  
– Atlanta, GA  
Specializing in Breast Imaging

## **Gopi Sirineni, MD**

Joining Creighton University  
Medical Center  
– Omaha, NE

## **Jeffrey Steinig, MD**

Practicing at Radiology Affiliates Imaging -  
Jersey and Pennsylvania  
Emphasis in Neuroradiology Radiology

## **Unni Udayasankar, MD**

Working at Cleveland Clinic Hospital in  
Cleveland, Ohio as a Pediatric Radiologist  
and Pediatric Neuroradiologist

## **Janet Wall, MD**

Practicing at Athens Radiology Associates  
– Athens, GA  
Specializing in Breast Imaging

## **Eric Wandler, MD**

Joining the American Health Imaging of  
Newnan and Fayetteville in Georgia

## **Roger Williams, DO**

Joining Emory University Hospital  
– Atlanta, GA  
Specializing in Interventional Radiology

## **Matthew Zygmunt, MD**

Joining Emory University Hospital  
– Atlanta, GA  
Specializing in Emergency Radiology

## HR Tip

### HEALTH BENEFITS

If you'd like more information about your medical, dental and behavior benefits, stop by Aetna Navigator, our vendor on-line system. It is a great way to take advantage of all that Aetna has to offer you and your family. Visit the customized website anytime, 24 hours a day, seven days a week - from wherever you have Internet access.

#### **Aetna Navigator® Member Website**

Go to [www.aetna.com/docfind/custom/emory](http://www.aetna.com/docfind/custom/emory). Click on Aetna Navigator link, click on "New to the site? Register Now!" in

the "Member Log In" section. Here you will find access to:

- Health information - To learn about various diseases, conditions and preventative measures
- Insurance information - To become an informed consumer and print temporary insurance cards
- Personalized tools - To find doctors and to access healthcare claim explanation of benefits
- Financial tools - To estimate care costs and view available discounts

- Cynthia J. Wood, SPHR, Human Resources Manager



# IN THE KNOW

## Quality Corner

### Student Volunteers in Radiology

We are very excited to have Emory undergraduate students volunteer in our Department. Since last Fall, when the program began, they have dedicated themselves for 486 hours. None of these students would be with us without the invaluable connections made between Emory's volunteer coordinator, Harold McNaron, the student volunteer coordinator for the minority pre-med society, Alexis Irby and our very own Wendy Nyberg, administrative assistant to the Office of Quality & Safety.

Each of these students underwent the orientation process for Emory Healthcare with Tracy Russell Gonzales and committed to a minimum of six months of weekly time with us. Many of these students were busy with preparing, studying, taking their finals and preparing to go home for the summer. Even over summer break, we have 12 students who are actively volunteering in the PPCA area at EUH, three in the BIC and four who are working on special quality projects. We anticipate about 10 more students to join in September 2010 (Fall Semester). During Wendy's recent absence these students helped to fill the gap with

punctual dedication to tasks. Another area where their volunteering efforts have made an impact is in the EUH PPCA. Perlita Kitt noted that they have made a real difference for the nurses by helping with patients over the busy noon hour.

It is great to know that we have such a wonderful group of students who are committed to volunteering in the department and at the same time, learning about the role of imaging in healthcare. Thanks so much to all of you who have assisted the Department with this student volunteer project. I know everyone has enjoyed having them in the department, especially the PPCA nurses.

If you have an opportunity, please stop by our PPCA or BIC area to thank our student volunteers and let them know that we appreciate them. They are helping us to make our department patient and family centered.

- Kimberly Applegate  
Vice Chair for Quality & Safety



## Emory Radiology Represents

Emory's Department of Radiology is frequently recognized across the globe as our accomplished faculty are invited to provide lectures for various societal organizations.

May 15 - 20, 2010 in Boston, Massachusetts - **The American Society of Neuroradiology (ASNR)** 48<sup>th</sup> Annual Meeting:

- Ashley Aiken, MD
- Kimberly Applegate, MD
- Jacques Dion, MD
- Patricia Hudgins, MD
- Carolyn Meltzer, MD
- James Provenzale, MD
- Amit Saindane, MD
- Frank Tong, MD

May 2 - 7, 2010 in San Diego, California - **The American Roentgen Ray Society (ARRS)** Annual Meeting:

- Kimberly Applegate, MD
- Deb Baumgarten, MD
- James Provenzale, MD

## Updates from Imaging Applications Support (IAS)

### Sustainability and Standardization

In a dynamic, imaging applications world and in a busy academic center, building systems with standardization enables sustainability. Over the next few weeks, with the transition of PACS systems from Siemens to GE, we have been focusing on standardization. The standardization of imaging workflow, standardization of the radiology workstations and standardization of issue resolution has been a major focus of the project. This standardization is critical to help with gaining sustainability of GE PACS. In May, the IAS team began the process of deploying the workstations for the technical Go-Live at EUHM for GE PACS Phase II. There are almost 30 new workstations that are being deployed for the technologist work area. In order to satisfy the needs of capacity, standardizing the workstations has been a key factor. This will assist rapid repair and replacement scenarios for optimal speed for

the technologist who uses these tools to provide patient care each day.

The same standardization technique will be used to provide diagnostic radiologist workstations in the beginning of this month with more workstations being added, and a rapid repair scenario being utilized. Through testing and development, we have placed some security metrics on the diagnostic radiologist workstations that allow only approved applications to be loaded. This standardization will promote sustainability of this complex, highly important medical device. By using the key element of standardization, we will be able to sustain and constantly improve the growing service and support needs of the radiology imaging community.

- Betsy Keenan-Barber, IAS Team Lead

# GETTING TO KNOW YOU

## Patient Service Associates: Radiology Schedulers

With advanced equipment, experienced technologists, world renowned radiologists, and our trustworthy reputation, Emory's Department of Radiology is considered a destination department with thousands of patients utilizing our technology on a monthly basis. Call center agents handle in-bound and out-bound appointments by coordinating with physician offices, radiology technologists, pre-certification staff, and patients to arrange appropriate appointments and procedures at various locations. Radiology schedulers work from sites across the Emory campuses and follow efficient workflow processes to minimize call time, and maximize appointments scheduled.

Currently located in The Emory Clinic (TEC), central scheduling has a volume of 10,000 calls per month, handled by 14 schedulers, with three taking calls in specialties such as PET, Nuclear Medicine, and Cardiac Imaging requests. Standardization of workflow processes has played a crucial role in effectively streamlining the scheduling process in this area. These agents are also offered the opportunity to participate in a rotation schedule that shadows the radiology technologists in various sections. This experience allows the schedulers to obtain more specified knowledge of our modalities and describe procedures more accurately to patients and referring physicians. In the Fall, the central schedulers will be moving to a newly renovated area at the Emory University Orthopaedics & Spine Hospital (EUOSH).

Breast imaging schedulers handle the appointments for our Breast Imaging Center, Midtown and 1525 locations. The six employees in breast imaging schedule an average of 4,000 appointments on a monthly basis. This team uniquely rotates through the different patient service associate duties and assists with front desk responsibilities, in addition to handling the scheduling of patients.

The 16 agents at Executive Park average 3,000 incoming calls per week, scheduling appointments for over 30 physicians that specialize in orthopaedics, spine and sports medicine. These agents also work with referring physicians to schedule radiology procedures once the appropriate order is received and scanned into the database system. To make the patient experience more personalized, they often conduct confirmation calls to those patients who have same or next day appointments that the Executive Park facility instead of using automated operators.

There are three interventional radiology schedulers at Emory University Hospital who work to confirm appointments for outpatients in the areas of Interventional Radiology, Neuroradiology, Ultrasound and CT at Emory University Hospital and Emory Midtown locations. In conjunction with scheduling the appointment, they also conduct pre and post procedure patient calls.

Our radiology schedulers are advanced in clerical skills with computer technology and medical terminology, knowledge that enhances their value to



## Radiology Calendar

### **Week of June 7, 2010**

Thurs., June 10–

Research In Progress Series (RIPS) -  
No RIPS Lecture: Week of SNM

### **Week of June 14, 2010**

Thurs., June 17 –

RIPS - Russell Folks, CNMT, RT(N)  
*Validation of an Ultra Fast Camera  
for Cardiac SPECT*

### **Week of June 21, 2010**

Wed., June 23 –

**Department-wide Assembly**  
*Implementing the Patient & Family Centered  
Care Initiative in Radiology*

Thurs., June 24 –

RIPS - Weiping Yu, PhD  
*Functionalization of FACBC Analog anti-  
/syn-ACBC-3-COR Moiety for Targeted  
Cancer Imaging with Magnetic Nanoparticles*

**Grand Rounds and RIPS  
are on Summer Break**

**For times & locations visit the website:  
[www.radiology.emory.edu](http://www.radiology.emory.edu)**

our department. The call representatives constantly strive to excel at outstanding customer service support, and work well as a team to provide the most quality to our patients and referring physician offices.

-Alaina Shapiro, Communications Coordinator



# GET INVOLVED

## Medical Imaging Program Graduation

On May 10, 2010, 23 Emory Graduates celebrated as they received their Bachelor's Degree in Medical Imaging. Through the Emory Medical Imaging Program, aspiring Radiology Technologists (RT), along with practicing RTs, are given the opportunity to specialize their skills as an RT in the areas of CT, MR, education or administration. This year, 14 graduates completed their program with a focus in MR, six in CT, and three in administration.



### Student Awards -

- Valedictorian:** Sahar Mansouri
- Outstanding Clinical Student:** Delilah Stanford
- Colleague Award:** Clyde Le
- Most Improved Clinical Student:** Heather Simmons
- JRCERT Student Award of Excellence:** Amber Price-Williams



### Clinical Awards -

**Clinical Site of the Year:**  
Executive Park Sports and Orthopaedic Center

**Outstanding Technologist Educator:**  
Sheila Reynolds  
- The Emory Clinic – Winship Cancer Institute -

**Rookie Technologist of the Year:**  
Monica Reese  
- Emory University Hospital Midtown -



*The Medical Imaging Program Class of 2010 plans to use their new-found knowledge as they begin their careers in the field of medicine.*

Dawn Moore, Program Director, and the instructors of the Medical Imaging Program wish the Class of 2010 success and happiness as they move forward in their lives and careers. Congratulations!

## NEW FACES & APPOINTMENTS



**Pooneh Taleghani, MD**  
Research Associate - Nuclear Medicine  
Dr. Taleghani joins Emory after contributing to the Medical College of Georgia study *The Environmental Determinants of Diabetes in the Young (TEDDY)*. She has also gained experience through volunteering at the North Fulton Regional Hospital in Internal Medicine. Dr. Taleghani received her MD from O.O. Bogomolets National University, Kiev, Ukraine.

**Look** for a new issue of the Rad Report the first full week of July.